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1 [MIS in Soviet industrial enterprise: the limits of reform from above](#)

William K. McHenry, Seymour E. Goodman

 November 1986 **Communications of the ACM**, Volume 29 Issue 11

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The USSR has carried out a large-scale program to bring computer-based information systems, called Automated Enterprise Management Systems (ASUPs), to industrial enterprises. This program illustrates the extent to which computer-based information systems are inextricably embedded in the surrounding social, economic, and political systems.

2 [Information, technical writing, knowledge and power: a case study of NASA's Cassini project](#)

Mattio Valentino

 February 1999 **ACM SIGDOC Asterisk Journal of Computer Documentation**, Volume 23 Issue 1

Full text available: pdf(1.36 MB)

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The study of technology should not limit its scope to hardware, software, applications and systems; it should also involve language, how language shapes and is shaped by information, how information becomes knowledge, and how dominant knowledge can become power, all within the complex contexts of human culture. Technology transfer, the transfer of the knowledge of technology, is mediated by language, which, paradoxically, is itself a technology. What happens, then, when one community attempts to ...

3 [The ROMPER system: responding to object-related misconceptions using perspective](#)

Katheleen F. McCoy

 July 1986 **Proceedings of the 24th conference on Association for Computational Linguistics**

Full text available: pdf(818.43 KB)

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As a user interacts with a database or expert system, s/he may reveal a misconception about the objects modeled by the system. This paper discusses the ROMPER system for responding to such misconceptions in a domain independent and context sensitive fashion. ROMPER reasons about possible sources of the misconception. It operates on a model of the user and generates a cooperative response based on this reasoning. The process is made